

Product Change and Notification Policy

All Active Silicon's products are identified by a part number and a revision level.

It is recognized that some customers require a "No Change Agreement" regarding the form, fit, function and reliability of the product in line with certain regulatory standards such as ISO 13485. To facilitate this, and if agreed as part of a supply agreement, Active Silicon will inform of any change in advance for customer approval and documentation.

Changes are categorized into two types -

- "Major changes" are changes that may affect the form, fit, function and reliability of the product. In this instance customers that have registered their requirement for notification of any major changes will be notified in advance for their approval.
- "Minor changes" are regarded as changes that do not affect the form, fit, function and reliability of the product. In this instance Active Silicon will record the change and the reason that it was deemed to be minor, but will not notify the customer unless otherwise agreed as part of a supply agreement.

Many Active Silicon products contain software and firmware that may be updated and configured by the customer. It is the customer's responsibility to ensure the correct software and firmware is installed.

Active Silicon will always endeavour to provide the same product for many years so long as there is customer demand and this can be further enhanced under contractual arrangements to maintain stock levels to mitigate component obsolescence. In instances where it is not possible to continue the supply of the same product, as much advance notice as practical will be given in order to facilitate testing and integration of a new revision unit.

Signed:



Date:

24 SEP 2024

Name:

Chris Beynon

Position:

General Manager